Medcase Platform Terms & Conditions

Effective November 7, 2026

Medcase Health, Inc. ("Medcase", "we", "us", "our") identifies opportunities for qualified physicians or other health providers to deliver certain services ("Services") to its customers and clients that contract with Medcase to assist them with filling provider staffing and consultation needs ("Client(s)"). By accepting these Platform Terms & Conditions ("Terms") you request that Medcase accept you to our Clinician Engagement Platform ("Medcase Platform") and attempt to place you in positions with one or more of our Clients to facilitate your delivery of Services to the Clients. The purpose of these Terms is to describe and document our mutual commitment to perform our respective roles and responsibilities.

These Platform Terms & Conditions govern Provider's access to and use of the Medcase Platform. Provider's relationship with Medcase — including compensation, background checks, intellectual property, licensure and credentialing, representations and warranties, notice of licensure actions, independent contractor status, indemnification, confidentiality, data privacy and device security, suspension, termination, non-solicitation and non-disparagement, and limitation of liability — is governed by the Master Network Agreement between Medcase and Provider. Where these Terms and the Master Network Agreement conflict, the Master Network Agreement controls.

Client Assignments.

Upon acceptance of these Terms, you may be eligible to review and enroll in available Client engagements ("Client Assignment") through the Medcase Platform. By enrolling in a Client Assignment, you agree to deliver the Services to Clients in accordance with the specific terms of the Client Assignment, which you will be able to review before enrolling. You understand that Medcase cannot guarantee or represent that you will be offered the opportunity to deliver Services to Clients (or to any particular Client), and we cannot promise that you will provide any particular volume of services, as this will vary depending on Client needs. Participation in any Client Assignment requires completion of a background check. For certain specialties and geographies, Medcase may initiate this background check proactively, before a specific Client Assignment is available.

Consulting Services.

If you accept a Client Assignment involving non-clinical consulting services ("Consulting Services"), you agree to the following:

You will not engage in the practice of medicine or otherwise provide any health care, medical treatment, or medical or clinical services in connection with the Consulting Services.

Equipment.

You will arrange for well-functioning equipment and supplies as needed to deliver Services to Clients, including, but not limited to phone(s), microphone(s), camera(s), computer(s), and an internet connection with adequate speed, which will be at your expense. You will direct and control the operation of any and all tools and/or equipment used in connection with the performance of services covered by this arrangement and will exercise full discretion and judgment as an independent healthcare provider in determining the means and methods of your services.

On-boarding and Training.

You agree to complete any general Medcase on-boarding requirements, such as background check documentation.

Client Platform.

You may be required to deliver the Services using a Client's technology platform ("Client Platform"). You agree not to use the Client Platform for any purpose that is unlawful or otherwise prohibited by this arrangement, or in any manner that could damage, disable, overburden, or impair the Client Platform. You agree to safeguard and keep confidential any log-in credentials provided to you by the Client to access the Client Platform, not share this access with any other persons, and use the Client Platform in a manner that is consistent with its terms of use or any other Client policies, procedures or guidelines.

No Warranty.

Your delivery of Services and use of the Medcase Platform is at your own risk and you will be responsible for your interactions with Clients, Clients' patients or any other third parties with whom you may interact in connection with your provision of the Services or use of the Platform. Your use of the Medcase Platform is on an "as is" and "as available" basis, without warranty of any kind from Medcase or Client. We (and Clients) disclaim all warranties and conditions of merchantability, fitness for a particular purpose, workmanlike effort, title and non-infringement. We make no representations about the suitability, reliability, availability, timeliness, and accuracy of the information, products, and/or services on the Platform for any purpose. We also make no representations, warranties, or guarantees with respect to the actions or inactions of Clients and Clients' patients, and expressly disclaim all liability for any act or omission by you, Clients, Clients' patients, or any other third party. You have the right to utilize the Platform, however you do not have any other rights in the Platform and you agree you will not use our trademarks, logos or slogans, or other intellectual property of Medcase or Client, without written permission from the appropriate party.

Effect and Termination; Platform Access.

Acceptance to the Medcase Platform, the performance of Services, and receipt of payment are conditional on your acceptance of these Terms and completion of any Medcase and Client on-boarding requirements. You understand that this acceptance is personal and non-transferable.

Choice of Law.

These Terms are governed by the laws of the State of Delaware.

Updates to These Terms.

We may update these Terms from time to time. Where a change is material — for example, a change to fees, liability, dispute resolution, or how your access to the Platform may be suspended or ended — we will notify you by email and by a notice on the Platform at least thirty (30) days before the change takes effect, along with a plain-language summary of what changed. Continuing to use the Platform after that date constitutes your acceptance of the updated Terms.

Consent to Communications.

By accepting these Terms and Conditions, you expressly consent to receive electronic and other communications from us, over various platforms including but not limited to email, SMS, WhatsApp, and phone calls, at any of the contact numbers or addresses provided by you at the time of using our services or thereafter. Such communications shall be about updates, projects, open positions, news, credentialing, verifications, and further information about our products and services, as well as communications necessary for service completion, payments, and other transactional messages.

You acknowledge and agree that your consent to electronic communications is being provided in connection with a transaction affecting interstate commerce that is subject to the federal Electronic Signatures in Global and National Commerce Act, and that you and we both intend that the Act apply to the fullest extent possible to validate our ability to conduct business with you by electronic means.

To withdraw your consent to receive electronic communications from us, you may notify us at any time at support@medcase.health, although we reserve the right to continue to send you transactional messages to facilitate any transactions that you have initiated.

We encourage you to keep your contact details up to date, to inform us of any changes, and to check the spam folder in case our communications are redirected there. We are not responsible for any communication mishaps or losses that are the result of incorrect contact information.

We respect your privacy and will process your personal data in accordance with our Privacy Policy.

Thank you for your interest in working with Medcase.